Identity Broker Service is a way to connect different parties that can be configured with different protocol. In simple words, we can say that it supports cross protocol, that means it establish a connection between SP which is configured by one protocol with an identity provider by different protocol.

Use of brokering arises when we have to configure a SP which supports different protocol with an IDP that also supports different protocol. For eg: Configuring Wordpress which supports OAuth Protocol with Identity Provider Okta which supports SAML protocol. In these situations need for brokering arises.